Using Alexa with your ERA Protect Alarm and Cameras

The steps below will direct you on setting up and using Alexa with your ERA Protect alarm and cameras.

1. Open the Amazon Alexa app on your phone

2. Press 'More' on the right of the Menu bar

3. Press 'Skills & Games'

4. Press the Search icon in the top right

5. Enter ERA Protect and press 'Search'

6. Select the ERA Protect skill

7. a. If setting up for the first time, press ENABLE TO USE and follow the steps to link your account

    b. If you have used the skill previously, select SETTINGS and then Link Account.

    c. Select Accept it you agree with the terms of the skill

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8. Enter the username and password for the main ERA Protect account and press 'Login'

9. When details are accepted, you will then see the message confirming you are successfully linked

Your ERA Protect account has been successfully linked.

10. Press 'Close'

FIRST TIME USE
The first time you use the skill, you need to set your PIN to use the ERA Protect skill to disarm your alarm.
Set your PIN, by saying "Alexa, tell ERA Protect to set my PIN". Follow the instructions from the device to set your pin.

COMMANDS
Once you have completed full set up, you can use Alexa with these commands:

Arm – "Alexa, tell ERA Protect to arm"

Home Mode – "Alexa, tell ERA Protect to select home mode".

Disarm – "Alexa, tell ERA Protect to disarm". You will then be prompted for your PIN, once you say your PIN, the alarm will disarm,

Cameras to Privacy mode – "Alexa, tell ERA Protect to turn my cameras off".

Cameras to Live mode – "Alexa, tell ERA Protect to turn my cameras on".

If you have any questions or queries, contact the ERA Protect Customer Support team, Monday – Saturday 9am-5pm on 0345 257 2500.